

Morgan Eubanks

Jacksonville, FL
(904)910-7827
Eubie7827@gmail.com

EDUCATION

UNIVERSITY OF NORTH FLORIDA
Bachelor of Business Administration; Accounting
Graduating: May 2027

Jacksonville, FL

FLORIDA STATE COLLEGE OF JACKSONVILLE
Associates of Arts

May 2025

EXPERIENCE

Customer Service Staff
Publix Super Markets

May 2022 – Present
Jacksonville, FL

- Lead daily front-end operations, ensuring smooth workflow and high customer satisfaction
- Supervise and support a team of up to 15 associates during busy shifts
- Handle end-of-day procedures, including balancing the safe and setting up for the next business day
- Resolve customer concerns professionally, maintaining a positive brand image
- Maintain clean, organized, and guest-friendly service areas

Competitive Travel Soccer
ECNL

2015 – 2021
Jacksonville, FL

- Competed at a high level in travel soccer for 6 years, demonstrating strong teamwork, discipline, and commitment
- Participated in regional and national tournaments, maintaining a rigorous training and competition schedule
- Developed leadership, time management, and communication skills

SKILLS

Computer: AI, Microsoft Office (Word, Excel, PowerPoint)

Customer Service: Team Leadership, Coordination, Customer Relationship Management

AI for Work and Life Certification